

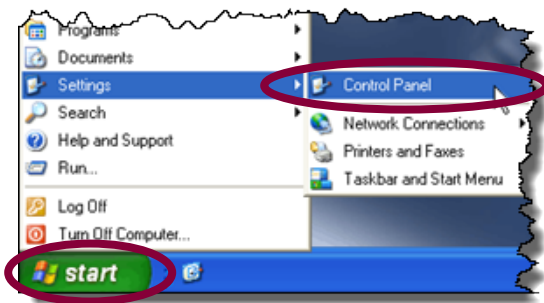


The following instructions are intended for Staff laptops.

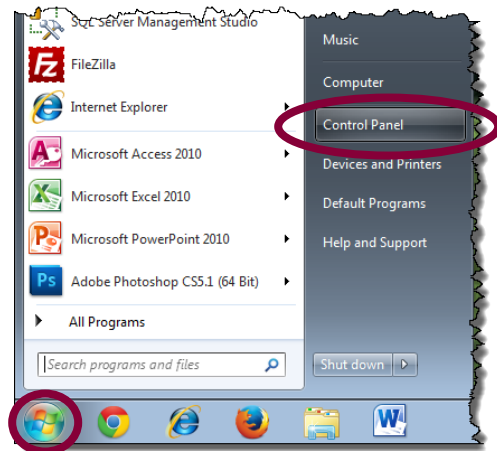
**Important:** Oracle access requires this Java setting to be returned to an unchecked state.

1. Click **Start** to **Control Panel**.

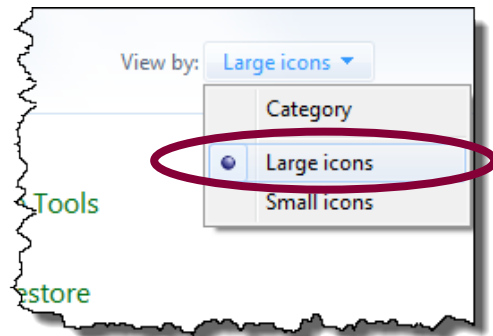
Windows XP



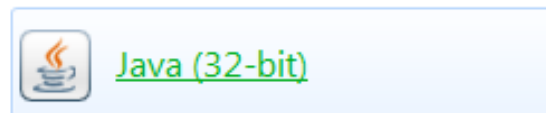
Windows 7



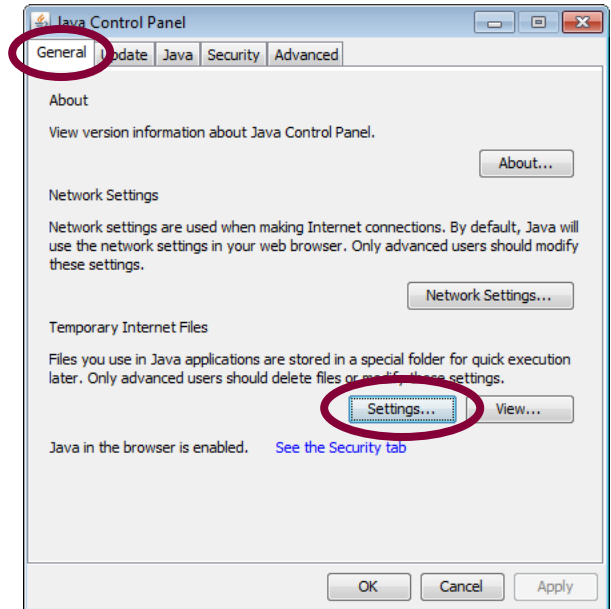
2. Click **Category** to View by: **Large icons**.



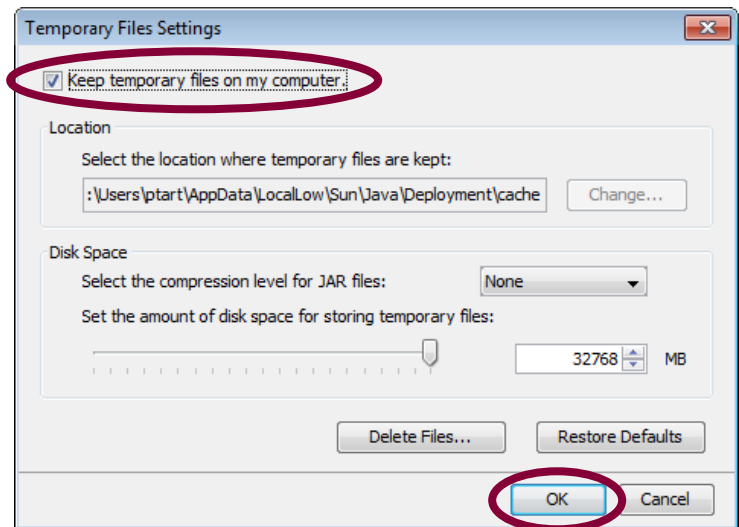
3. Click **Java (32-bit)**.



4. On the General tab, click **Settings**.



5. Check **Keep temporary files on my computer**.



6. Click **OK**.

7. Launch your Collaborate session.

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